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# Takata Airbag Recall

## Second-Hand Vehicle Guide for Auction Houses & Vehicle Warehouses

This guide has been prepared to support Auction Houses & Vehicle Warehouses to comply with the requirements of the *Takata Airbag Inflators and Specified Spare Parts Recall Notice 2018*. **Under the Notice, Auction Houses & Vehicle Warehouses must not sell any used vehicle under an active Takata airbag recall.**

Nissan strongly encourage you to check any vehicle that is presented to your business for trade-in and/or auction to determine if it is affected by the Takata Recall. If a prospective trade-in vehicle is involved in an active recall then encourage the owner to book the vehicle into a Nissan dealership for repair.

For further information, the ACCC has also published a guide available at:  
<https://www.productsafety.gov.au/publication/takata-recall-guidance-for-independent-secondhand-vehicle-dealers>

### **What to do**

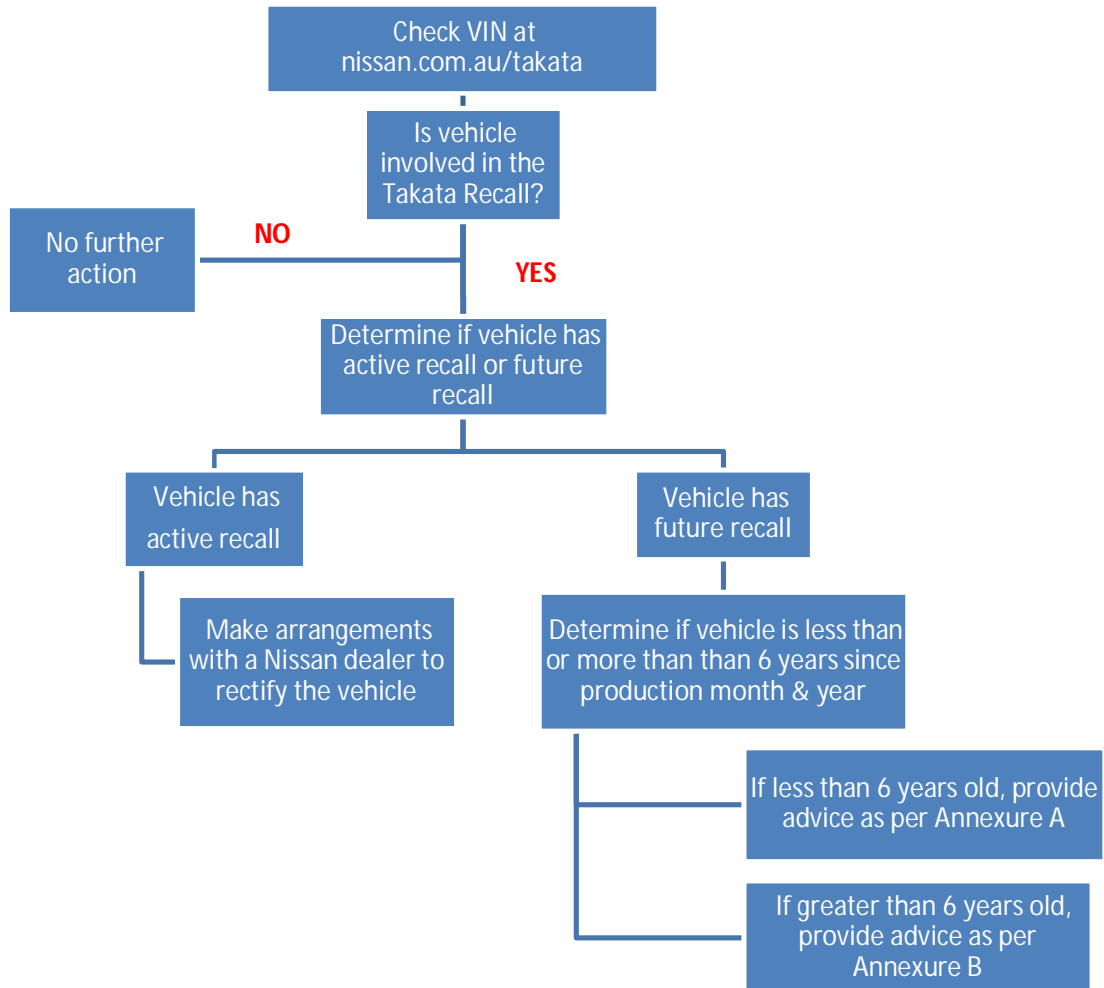
**For vehicles in your stock, check the Nissan vehicle's VIN using the recall database at [www.nissan.com.au/takata](http://www.nissan.com.au/takata) to determine if the vehicle is affected and if further action is required.**

1. **If no recall or vehicle is rectified:** no further action is required.
2. **If active recall: Urgently** make arrangements with a Nissan dealer to rectify the vehicle prior to sale. To locate a Nissan dealer, go to [www.nissan.com.au/find-a-dealer](http://www.nissan.com.au/find-a-dealer)

Nissan will perform this replacement **free of charge**. If the vehicle contains an alpha airbag, then a Nissan dealership can arrange for the vehicle to be towed to their dealership or repaired on site at your dealership.

3. **If future recall:** If a vehicle is not under active recall, but is under a future recall:
  - a. notify the prospective purchaser verbally; and
  - b. notify the prospective purchaser in writing using the text in:
    - **Annexure A**, if the vehicle is less than 6 years since manufacture; or
    - **Annexure B**, if the vehicle is more than 6 years since manufacture; and
  - c. provide the customer contact information (address, phone number, email address) to Nissan via [www.nissan.com.au/forms/contact-us](http://www.nissan.com.au/forms/contact-us) so Nissan can communicate with the customer when the vehicle recall is active.

## PROCESS FLOW FOR AUCTION HOUSES AND VEHICLE WAREHOUSES



## ANNEXURE A

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Dear Prospective Nissan Owner

### **NOTIFICATION TO PROSPECTIVE PURCHASER OF VEHICLE CONTAINING AFFECTED TAKATA AIRBAG INFLATOR (VEHICLE LESS THAN 6 YEARS SINCE PRODUCTION MONTH & YEAR)**

This vehicle has a faulty Takata airbag inflator which, depending on its age and other factors, will pose a risk of serious injury or death in the future.

The inflator will require replacement, and to avoid the risk of injury or death, it is critical that the inflator be replaced as soon as possible after recall action is initiated by Nissan, because as it gets older, a combination of high temperatures and humidity can affect it and, if the vehicle is involved in a collision, the airbag can go off with too much explosive force causing sharp metal fragments to shoot out and kill or seriously injure people in the vehicle.

Nissan will initiate a recall of the airbag inflator at the time specified in the Recall Initiation Schedule available on Nissan's website.

Nissan will arrange for replacement of the inflator by making direct contact with the purchaser when recall action is initiated, if the purchaser's contact details are known by Nissan.

Further information in relation to this recall can be found at [www.nissan.com.au/takata](http://www.nissan.com.au/takata) and you can also contact Nissan for further information on 1800 988 334.

Yours sincerely

**Nissan Motor Co. (Australia) Pty Ltd**

## ANNEXURE B

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Dear Prospective Nissan Owner

### **NOTIFICATION TO PROSPECTIVE PURCHASER OF VEHICLE CONTAINING AFFECTED TAKATA AIRBAG INFLATOR (VEHICLE MORE THAN 6 YEARS SINCE PRODUCTION MONTH & YEAR)**

This vehicle has a faulty Takata airbag inflator which poses a risk of serious injury or death which increases as the vehicle gets older and is exposed to high heat and humidity. The combination of age, high temperatures and humidity can affect the airbag so that, if the vehicle is involved in a collision, the airbag can go off with too much explosive force causing sharp metal fragments to shoot out and kill or seriously injure people in the vehicle.

The inflator requires replacement, and to minimise the risk of injury or death, it is critical that the inflator be replaced as soon as possible after recall action is initiated by the Supplier.

Nissan will initiate a recall of the inflator at the time specified in the Recall Initiation Schedule available on Nissan's website.

Nissan will arrange for replacement of the airbag inflator by making direct contact with the purchaser when recall action is initiated, if the purchaser's contact details are known by Nissan.

Further information in relation to this recall can be found at [www.nissan.com.au/takata](http://www.nissan.com.au/takata) and you can also contact Nissan for further information on 1800 988 334p.

Yours sincerely

**Nissan Motor Co. (Australia) Pty Ltd**